

ORLIG CRM



Sales

- ORLIG CRM Sales Force Automation



Service

- ORLIG CRM Helpdesk
- ORLIG CRM Vendor Relationship Management
- ORLIG CRM Field Force Automation



Contact Center

- ORLIG CRM Inbound
- ORLIG CRM Outbound
- ORLIG CRM Blending
- ORLIG CRM Debt Collection



Gamification

- ORLIG Amaze



Marketing

- ORLIG CRM Marketing
- ORLIG CRM Loyalty Management System



Analytics

- ORLIG Customer 360
- ORLIG CRM Dashboard



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ORLIG Solutions Suite

www.orlig.com

ORLIG Solutions Suite

“Build and craft a customer experience that follows your Business strategies”

ORLIG Business Solution Suite provides a comprehensive and flexible solution system that is adaptable to your operational processes. Through it, you're able to build and craft a customer experience that follows your Business strategies.

Discover your CRM and Gamification journey with us and find what you need to deliver a unique customer experience.

Marketing



Be able to conduct Campaign Management that enables you to do targeted marketing and helps you forecast your ROI to help you craft the best campaign for higher conversions with ORLIG CRM Marketing.

Contact Center



ORLIG CRM Solutions for Contact Centers allows organizations to manage an omnichannel and build a well-crafted customer experience strategy to support customers efficiently and effectively.

Gamification



ORLIG CRM Amaze allows you to tackle and handle challenges such as absenteeism, attrition, increasing FCR and other related KPIs by making the work environment a fun and motivating arena for your agents, keeping things creative while maintaining your contact center objective.

Sales



Gain the ability to generate leads, track progresses, get a 360 degree view of your customer information and receive results all through ORLIG CRM Sales Force Automations (SFA) that will help you increase revenue through an increased conversion rate.

Service



Our various ORLIG CRM service products, including ORLIG CRM Helpdesk and ORLIG CRM Field Force Automation, aims to help you deliver the best quality customer service that maintains efficiency with ease.

Analytics



Turn all your data into meaningful information through ORLIG CRM Analytics! Both analytical and operational information are brought together in a consolidated 360 view of customers. This gives you the ability to maximize customer interaction and create a unique customer experience.